YUKON
HEALTH CARE INSURANCE PLAN
(YT HCIP)

Overview

Updated: October 30, 2014
Eligibility
Yukon residents are eligible for the territorially-funded health coverage.

To be eligible you must:
- Be a Canadian citizen or have immigration status
- Make your permanent home in Yukon and
- Be physically present in Yukon and not absent for more than six months, without a waiver from Insured Health Services.

If you are new to the Yukon, or have questions regarding your Yukon Health Care Card please call 867-667-5209 or 1-800-661-0408 ext. 5209 (toll free within Yukon), or stop by the Insured Health Services office at 204 Lambert Street (4th floor) in Whitehorse to fill in an application and register with Yukon Insured Health.

You must register in person. Your card will be renewed each year on your birthday.

Foreign Students
Students must file a “temporary absence” notice for health care to continue while they are not resident in the Yukon.

Temporary workers/extended work permits
Work permit (minimum 1 year stay) is required.

Wait period
Yukon Health Care Insurance coverage normally becomes effective three months after the date you establish residency in Yukon. Through reciprocal agreements with other provinces and territories, if you are an eligible resident moving to Yukon from another part of Canada, the health insurance of your former province/territory will cover you for up to three months.

Coverage during wait period
New residents from other parts of Canada should maintain coverage with their former medical plan during the wait period. New or returning residents arriving from outside Canada should contact a private insurance company (Cowan) for coverage during this period.

Documents (photocopies) required with application
When you apply, you will be required to show identification. You should provide the following:
1. Your passport AND
2. Permanent resident card; OR
   - Confirmation of permanent resident (IMM 5292); OR
   - Work permit (minimum 1 year stay).

Adding and removing dependents
To report changes such as a change of address, a dependent leaving home, please contact Insured Health Services at 867-667-5209 or 1-800-661-0408, ext. 5209.
Where to Register
You must register in person at Insured Health Services office at 204 Lambert Street (4th floor) in Whitehorse to fill in an application and register with Yukon Insured Health. In rural communities, application forms are available at all Territorial Agents.

Health Care Insurance Registration
Phone: (867) 667-5209
Outside Whitehorse: 1-800-661-0408, local 5209

Street Address:
Whitehorse, 204 Lambert Street (4th floor)
Office Hours:
8:30 a.m. to 5 p.m. Monday to Friday.
In rural communities, application forms are available at all Territorial Agents.

How to enrol
You must register in person at Insured Health Services office at 204 Lambert Street (4th floor) in Whitehorse to fill in an application and register with Yukon Insured Health.

In rural communities, application forms are available at all Territorial Agents.

Changes that affect your coverage
If you are an eligible Yukon resident and you will be away from the territory for more than six months, you will be covered for physician and hospital services only. You are advised to contact Insured Health Services if you will be away from the Yukon for more than two months.

Students in full time attendance at a university or other recognized post-secondary institution are covered for physician and hospital services, provided they return to the territory at least once every 12 months. Yukon health care coverage will end after 12 months of continuous absence unless a waiver is obtained from Insured Health Services.

It is important to inform Insured Health Services of any changes in information on your card. To report changes such as a change of address, a dependent leaving home, please contact Insured Health Services at 867-667-5209 or 1-800-661-0408, ext. 5209.

Cancelling your coverage - absences from country
If you are an eligible Yukon resident and you will be away from the territory for more than six months, you will be covered for physician and hospital services only. You are advised to contact Insured Health Services if you will be away from the Yukon for more than two months. You will need to complete a Temporary Absence from the Yukon form and mail to:
Yukon Health Care Insurance Plan,
Box 2703 Whitehorse,
Yukon
Y1A 2C6

Yukon health care coverage will end after 12 months of continuous absence unless a waiver is obtained from Insured Health Services.
What is covered?
The Yukon Health Care Insurance plan provides coverage for medically required hospital and medical services, and certain dental-surgical procedures. However, the department strongly encourages new and returning residents to purchase additional private health insurance to cover possible needs that are not normally covered by other jurisdictions. This includes ground transportation by ambulance or air medevac.

Coverage while travelling within Canada
All provinces and territories except Quebec have signed an Interprovincial Billing Agreement which provides coverage for insured hospital and physician services. Yukon residents are not eligible for ambulance or air medevac services anywhere outside of the territory. It is strongly recommended that you purchase additional medical insurance to cover these possible expenses. Without insurance you will be billed directly for these costs.

Coverage while outside of Canada
Yukon residents will be covered for insured physician and hospital services at the territorial rates only, in Canadian dollars. The cost of services may be considerably higher outside of Canada and you will be responsible for paying the difference between what Yukon Health Care Insurance covers and the fee charged. You will also be responsible for the full cost of services not covered by the territorial plan. This also includes ambulance transportation or air medevac services.

When to use your card
Please carry your Yukon Health Care Card with you at all times. You must present it to;
- the physician and/or
- hospital,
each time you need insured hospital or physician services. This shows you are entitled to receive health care services in the Yukon. Your card will be renewed each year on your birthday.

How to replace a lost card
If you lose your card, please notify Insured Health Services at 867-667-5209 and a new card will be issued. Your card will be renewed each year on your birthday.

General Enquiries Contact information
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Street Address:
Whitehorse, 204 Lambert Street (4th floor)
Office Hours:
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In rural communities, application forms are available at all Territorial Agents.

Websites
http://www.servicecanada.gc.ca/eng/subjects/cards/health_card.shtml
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