



# **MANITOBA MEDICAL SERVICES PLAN (MB MHHLS)**

Overview

*Updated: October 30, 2014*

## **Eligibility**

To be eligible for Manitoba Health, Healthy Living and Seniors coverage you must:

- Be a Canadian citizen or;
- Have Immigration status as outlined in The Health Services Insurance Act:
  - Permanent Residents
  - Work/Study Permit holders and their spouse/dependants (Permit validity periods apply)
- Establish a permanent residence in Manitoba, and
- Reside (physically) in Manitoba six months in a calendar year

If your Work Permit is valid for at least 12 months in Manitoba, you and any family members listed on the Work Permit are eligible for coverage as of the date it was issued. If your Work Permit is less than 12 months, you are not eligible until you receive an extension allowing you to stay in Manitoba for at least 12 months. You will then be covered as of the date of the extension.

The following are not eligible for coverage:

- Tourists
- Transients
- Visitors
- Domestic students temporarily absent from other provinces and territories in Canada to attend educational institutions in Manitoba

## **Foreign Students**

### **Study Permit** (Effective April 1, 2012)

If you are an international student who has a valid study permit issued by Citizenship and Immigration Canada for a minimum of six months and also live in the province for a minimum of six months in a calendar year, you are eligible to receive a Manitoba Health card.

### **Temporary workers/extended work permits**

**If you are a new resident** and would like to apply for Manitoba Health, Healthy Living and Seniors coverage, please present a photocopy of your passport and all other Citizenship and Immigration Canada documents which have been issued to you and your dependants along with a completed Manitoba Health Registration Form. Providing the document you have been issued is acceptable as outlined in The Health Services Insurance Act, you may be eligible for coverage.

### **Work Permit**

If your Work Permit is valid for at least 12 months in Manitoba, you and any family members listed on the Work Permit are eligible for coverage as of the date it was issued. If your Work Permit is less than 12 months, you are not eligible until you receive an extension allowing you to stay in Manitoba for at least 12 months. You will then be covered as of the date of the extension.

### **Wait period**

If you are eligible (i.e., legally entitled to be in Canada and intend on living in Manitoba for at least 183 days of the year), coverage will begin on the first day of the third month after your arrival in Manitoba. For example, if you arrive on April 29, April will count as the first month, with May and June as the following two. Therefore, in this case your coverage would begin July 1.

### **Coverage during wait period**

New residents from other parts of Canada should maintain coverage with their former medical plan during the wait period. New or returning residents arriving from outside Canada should contact a private insurance company (Cowan) for coverage during this period.

### **Documents (photocopies) required with application**

Proof of citizenship or immigration status is required for the application process. To complete an application please contact the MSI Registration Department at (902) 496-7008 or toll free at 1-800-563-8880.

Mailing address:

PO Box 500  
Halifax NS  
B3J 2S1

Location address:

230 Brownlow Avenue,  
Dartmouth, NS

### **Adding and removing dependents**

Manitoba Health Card – Notice of Change Form (eForm)

<http://www.gov.mb.ca/health/mhsip/forms.html#faq>

This form is for the purpose of notifying Manitoba Health, Healthy Living and Seniors of your:

- Need to delete a spouse from your Health card due to divorce / separation
- Need to move a minor dependant(s) to another Health card

### **Where to Register**

Registration and Client Services

Manitoba Health, Healthy Living and Seniors

300 Carlton Street

Winnipeg, Manitoba R3B 3M9

For more information call: 204-786-7101

Fax: 204-783-2171

Toll free: 1-800-392-1207

TDD/TTY: 204-774-8618

TDD/TTY Relay Service outside Winnipeg: 711 or 1-800-855-0511

### **How to enrol**

On the MHHLS website you will find a "Fill and Print" form which must be completed online, then printed and forwarded to Manitoba Health via mail, fax, or e-mail for processing. The link to the website for the form along with the contact information for MHHLS can be found at the end of this document.

### **Changes that affect your coverage**

Please report changes such as a new address, birth, adoption, death, marriage, divorce, or legal separation to the Insured Benefits Branch. Documentation is required for some of these changes and is indicated on the respective form.

### **Dealing with Death**

In the event of the death of a Manitoba resident, please report the death to Manitoba Health, Healthy Living and Seniors. Next of kin of the deceased, an individual holding a power of attorney, or an executor or administrator of the deceased's estate may inform MHHLS of a death by providing a photocopy of the death certificate or a funeral director's certificate.

If a Manitoba resident dies in another Canadian province, MHHLS will require the next of kin or one of the above mentioned legal representatives to provide the required documentation confirming death to MHHLS, in order to ensure that the deceased's information is changed in the MHHLS registration database.

Please report changes to your registration information to:  
Registration and Client Services  
Manitoba Health, Healthy Living and Seniors  
300 Carlton Street  
Winnipeg, Manitoba R3B 3M9  
For more information call: 204-786-7101  
Fax: 204-783-2171  
Toll free: 1-800-392-1207  
TDD/TTY: 204-774-8618  
TDD/TTY Relay Service outside Winnipeg: 711 or 1-800-855-0511

### **Cancelling your coverage -absences from country**

Manitoba Health Card – Notice of Change Form (eForm) will need to be completed and can be found at <http://www.gov.mb.ca/health/mhsip/forms.html#faq>

This form is for the purpose of notifying Manitoba Health, Healthy Living and Seniors of your:

- Permanent move outside of the Province of Manitoba

### **What is covered?**

For complete list of covered services visit: <http://www.gov.mb.ca/health/mhsip/index.html#Q1> . Manitoba Health, Healthy Living and Seniors directly pays physicians' services that are medically required for you or your dependants. If you are a Manitoba resident, and are physically present in the province for 183 days, you are eligible for insured medical services. Benefits include the following services:

- Patients who are billed for insured services by physicians who practice outside the plan are entitled to reimbursement from Manitoba Health, Healthy Living and Seniors
- Physicians' services
- Surgery / anaesthesia
- X-ray and laboratory services in approved facilities when ordered by a physician

### **When to use your card**

A Manitoba health card allows you to see a doctor, get a prescription, visit a hospital emergency room or use most other health services. If you don't already have one, registering for a health card is your first step.

### **How to replace a lost card**

If your Manitoba Health card is lost, stolen, or damaged, please contact the Insured Benefits Branch immediately for replacement, or apply online using the eNotice of Change form that can be found at <http://www.gov.mb.ca/health/mhsip/forms.html#faq>.

### **General Enquiries Contact information**

For more information:  
Insured Benefits Branch  
Manitoba Health, Healthy Living and Seniors  
300 Carlton Street  
Winnipeg, MB  
R3B 3M9  
CANADA

Phone Numbers:  
Voice: 204-786-7101  
Toll Free: 1-800-392-1207  
Fax: 204-783-2171  
Deaf Access Line TTY/TDD: 204-774-8618

**Websites**

<http://www.gov.mb.ca/health/mhsip/#Q2>

[http://www.servicecanada.gc.ca/eng/subjects/cards/health\\_card.shtml](http://www.servicecanada.gc.ca/eng/subjects/cards/health_card.shtml)

**Provincial forms**

<http://www.gov.mb.ca/health/mhsip/forms.html>

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